

Terms & Conditions

1. Agreements

On acceptance of a quotation the confirmation slip at the end of this document must be signed by the client before any work can be started.

The contract between J Rudland and the client will start on **the date of receipt of the offer** (Actual start date & period of works to be arranged subsequently).

By signing the confirmation slip **the client agrees to be bound by these term and conditions.**

All quotations include / exclude vat and are accepted on the basis of **Errors and Omissions Excepted**. See below for additional, unforeseen or change of works).

2. Payments

Payment due strictly 7 days from date of invoice, which will be raised for staged or monthly payment arrangements where these have been agreed.

Late or failed payment will incur interest charges **@ 2% per month (or part thereof)** from date of invoice.

Where the client agrees to make interim payments (known as stage payments) then in the event of any late or failed payments they will incur interest **as per 2.2 above** from the agreed payment dates. In the case of excessive delay in payment J Rudland reserves the right to cease works until payment is made.

All materials remain the property of J Rudland until full payment has been received.

3. Cancellation

Notice of cancellation should be given as early as possible.

Where notice of cancellation is **given at least fourteen days** prior to the agreed start date the client agrees to pay in full any unavoidable costs incurred by J Rudland for materials or services.

Where notice of cancellation is given **between fourteen and seven days** prior to the agreed work start date the client agrees to pay in full any unavoidable costs incurred by J Rudland for materials or services, as well as a late **cancellation penalty of £100.00 or 7.5%** of the total quotation amount (whichever is the higher amount).

Where notice of cancellation is **given less than seven days** prior to the agreed work start date the client agrees to pay in full any unavoidable costs incurred by J Rudland for labour, materials or service, as well as a **late cancellation penalty of £200.00 or 15%** of the total quotation amount (whichever is the higher amount).

4. Additional works

All additional works to be carried out on any contract must be agreed in writing, priced and signed by both the client and J Rudland before proceeding.

All changes to the works by the customer will be agreed in writing, including any price adjustments, and signed by both the client and J Rudland before proceeding

All unforeseen works will be identified in writing and agreed, including any price adjustments, between the client and J Rudland before proceeding.

5. Insurance

The customer will tell his household insurers that he is about to have work done at the premises.

J Rudland will have an up-to-date Liability policy for death or injury to people and damage/loss to property or materials. Amount insured for any one claim is variable, total Liability of £10,000.000

6. Guarantees

J Rudland will give the client any product guarantees appropriate to the works once all invoices are fully paid.

J Rudland will provide a 12-month warranty against faulty materials or workmanship (other than fair wear & tear), which are caused by him.

7. Site facilities

7.1 The client will be responsible for planning permissions, building regulations approval & party wall consents- unless agreed in writing with J Rudland.

7.2 The client will provide access to the site, use of utilities and washroom/toilet facilities as necessary for the duration of the works.

7.3 Normal working hours will be between 8.00am to 7.00pm unless agreed differently.

8. Health & Safety

8.1 J Rudland will take all actions necessary to ensure health & safety aspects are carried out.

8.2 The client & any visitors will obey all instructions regarding health & safety as set out by J Rudland.

9. Insolvency

If the customer becomes insolvent (unable to pay their debts) the contract will come to an end unless the insolvency practitioner/client makes a suitable arrangement to allow the contract to proceed

10. Law of the contract

The laws of England & Wales apply to this contract.